

Welcome to Energywize UK Limited

Energywize UK Ltd is an Independent Energy Consultants offering cost cutting services to all UK businesses.

With the current state of the economy it is essential that we critically examine all business costs in order to ensure long term sustainability and continued growth. For most businesses, gas and electricity costs form a significant part of the cost base. Recent increases in energy costs have created a need to review these costs and check previous billed charges and negotiate new deals.

We work with every major Gas and Electricity supplier to ensure our clients get the most competitive contract available.

Energywize will use their expertise to contact all suppliers and undertake all negotiations (past and future) on behalf of our clients. Energywize can provide cost comparisons relevant to your needs and source the best solutions to meet your requirements. We look at fixed price, fixed term and flexible contracts and provide an ongoing account management service.

Why spend hours dealing with suppliers and haggling over tariffs and contracts when we can do it all for you?

Our consultancy service comes at no cost to you as we expect build long-term relationships with our customers.

About Energywize UK Ltd

In 1991, the gas and electricity markets were de-regulated with governance by Energy Watch and Ofgen. However, the new free and open energy markets are confusing and customers continue to pay excess charges. In response to this, Energywize UK Limited was set up in 1998, to offer customers a negotiation service delivered by experts from the energy sector.

Energywize has become a market leader in the search for a fully comprehensive utility solution for business. We specialise in the procurement of electricity and gas and provide a full range of energy management services for businesses of all sizes.

Our client portfolio represents all business sectors and covers all areas of the UK. This broad focus gives us the advantage of being able to react quickly in what has become a volatile, fast moving market.

Specialised Procurement

Energy supply contracts for your business can be quite a challenge. There seems to be an endless supply of general promotions offered, but nothing tailored to your business needs and requirements. Our team of ex-industry professionals (British Gas, E-on (Powergen), NPower, Atlantic and Seven Trent) have a unique insight into the way suppliers operate and the processes they use when dealing with tenders and contracts.

As a well established independent energy consultancy, Energywize have access to key account managers in the industry within all the major energy suppliers. This enables us to deliver a highly focused service to our clients and obtain the best business terms available on the market. Energywize can also use its existing client base as a platform to leverage new deals with suppliers which are not generally available.

Flexible

Because of the size and nature of our business, Energywize UK Limited offer a wide range of services to our partners, from working in tandem with a pre-agreed pool of customers, to simply acting as an established intermediary between our partners and the suppliers. Applying this structure allows us to work with our partners to grow their businesses and provide the best possible service to our clients.

Account management

Our experienced energy account managers would be able to offer you, an account management service that would include: -

- Bill checking
- Invoice query resolution
- Budget Planning
- Negotiating renewal prices, discounts and refunds.

Annual review and assessment.

Internally, our clients have all provided us with a single point of contact for their sales and queries, in the form of an account manager. Our account management service enable us to access all the relevant information regarding the status of the sales submitted as soon as it is made available by the supplier, allowing us to keep you fully updated on the progress of their agreement.

Common Issues

Here are some of the common reasons as to why energy accounts can come into difficulty: -

- New tenants/owners gave previous companies or landlords name as the company responsible for the bills.
- Last companies or landlords name and address was given as the forwarding address.
- Account set up in incorrect names.
- Meter change resulting in incorrect billing profile and charges.
- Changes in billing systems resulting in incorrect charges from the energy supplier.
- Wrong site meters charged.
- No meter reading given, resulting in estimated billing.
- Closed or empty sites continued to receive estimated bills.
- Credits on dead accounts not applied for.
- Accounts not on contract rates.
- Due to the change of account managers at both at S&N, British Gas and/or N Power the agreed termination method was not applied.
- The correct termination forms were not used, or went to the wrong person at British Gas or N Power.

These are just some of the reasons why energy charges can being incorrectly billed in the utility market, as an Energy Account Manager there are several ways that money can be saved.

As we have direct communication links with the major suppliers, we are able to: -

- Oversee the transfer and termination of the utility services to all your sites.
- Set up holding accounts for all empty properties and those waiting for new tenants, so that a charge does not occur.
- Review bills, accounts and contracts on a regular basis, ensuring that correct rates are being charged and billed to the correct payer.
- By entering into a group contract will entitle new tenants not to have a new credit check, no bonds to be paid up front, cheaper rates, price protection plan and the account regularly monitored.
- Advise installation of smart meters to all sites which will reduce estimated billing. We can also monitor remotely, the usage on a daily, weekly or monthly basis without going out to the property. If there is a delay in transferring the bills, a smart meter can give a more accurate meter read.

Fees and charges.

Our consultancy comes with no financial cost as we expect continued relationships through performance.

The key duties are: -

- Act as the Account Manager throughout the term of the contract.
- Negotiate new prices and/or contract on new and existing sites.
- Advise and support your services and application.
- Assess renewal prices and contract, of all sites.
- Negotiate special discounts for the long-term advantage of the client.
- Set up new contract and insuring that relevant details and paperwork have been submitted.
- To monitor and review the contract and bill (as instructed) throughout the term of the contract.
- Address any concerns or issues highlighted by client or suppliers.
- Annual review and assessment.
- Review old bills and contract.

There is a 20% charge on any monies, credits or additional discounts recovered from any past billing/accounts (no win no fee).

- To retrieve any money owing to the client by suppliers according to our investigations.
- Recover any charges and over charges made on clients accounts.
- Negotiate additional discounts beyond the general offers available.

Way Forward.

Enable Energywize UK Ltd to undertake a full comprehensive assessment and valuation we will require access to the following: -

- The site of billing address and meter.
- Copy of current bill.
- Original copy of contract with terms and conditions.
- Authorisation letter to access all accounts and suppliers.